

Annual Plan 2010-2011

OUR VALUES:
**BE PROFESSIONAL
BE PROUD
BE POSITIVE**



OUR VISION: TO BE THE **BEST** AT UNDERSTANDING AND RESPONDING TO OUR COMMUNITIES' NEEDS

	PEOPLE	POLICING	PARTNERSHIPS	PERFORMANCE
Making Every Contact Count	<ul style="list-style-type: none"> Involve you more in keeping South Wales safe Listen, understand and respond to you in a way that best suits your needs 	<ul style="list-style-type: none"> Tackle the issues that damage your quality of life (anti-social behaviour) Increase awareness amongst officers and frontline staff about the tools available to them to tackle anti-social behaviour 	<ul style="list-style-type: none"> Engage with partners to tackle anti-social behaviour and the issues that cause you most concern Have a Neighbourhood Management Team in each area of the Force 	<ul style="list-style-type: none"> Ask and act on your feedback to continually improve our service to you
Equality, Diversity and Human Rights	<ul style="list-style-type: none"> Ensure that our workforce is more representative of our communities 	<ul style="list-style-type: none"> Improve our response to all forms of hate crime Continue to respect your human rights in delivery of our services 	<ul style="list-style-type: none"> Work together to develop vibrant, inclusive and cohesive communities 	<ul style="list-style-type: none"> Improve satisfaction of victims of hate crime Ensure our service meets the Equality Standard for Policing
Quality of Service	<ul style="list-style-type: none"> Improve how we support victims and witnesses of crime and anti-social behaviour Listen, understand and respond to the views of our staff Ensure we listen, understand and respond to our colleagues on the frontline in a way that meets their needs (Neighbourhood, Response and CID) 	<ul style="list-style-type: none"> Protect vulnerable people from harm Reduce crime and increase crime detections Keep South Wales safe from organised crime, terrorism and violent extremism Provide our frontline staff with the information they need in a way that enables them to better respond 	<ul style="list-style-type: none"> Share information and work in partnership to keep you safe 	<ul style="list-style-type: none"> Identify and manage risk Improve the satisfaction in our service felt by all victims of crime and anti-social behaviour Meet our performance targets
Leadership	<ul style="list-style-type: none"> Be Professional, Proud and Positive in delivering a quality service Continually learning to improve 	<ul style="list-style-type: none"> Have the right people at the right place at the right time to meet your needs Promote visible and accessible leadership 	<ul style="list-style-type: none"> Enhance our leadership skills to improve our partnership working 	<ul style="list-style-type: none"> Provide visible leadership at all levels to support improved performance
Value For Money	<ul style="list-style-type: none"> Have the right people, with the right skills, doing the right things 	<ul style="list-style-type: none"> Structure our service and resources to better support policing Free up the time of our officers and staff to deliver more effective services 	<ul style="list-style-type: none"> Join up public services where possible 	<ul style="list-style-type: none"> Deliver the Value for Money Plan