

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: ICO response to SWP OIFR trial
Date: 03 December 2024 17:53:50
Attachments: [image001.png](#)
[image002.jpg](#)
[ICO Letter to SWP OIFR pilot v1.0 20241202.pdf](#)

Dear [REDACTED]

Thank you for engaging with our office on your pilot of OIFR.

As promised last week, please find attached our written comments summarising our engagement with you to date.

In our last call you confirmed that you would provide the revised legal mandate and other relevant documents as described in this letter.

We would appreciate it if these could be provided to us no later than **Tuesday 10 December**.

As you know, we wish to remain engaged with you on this pilot, and the appendix to our letter summarises the latest questions posed in our last call,

We will be in touch in the new year to confirm a mutually convenient date.

Kind regards

[REDACTED]



[REDACTED] (he/him)

[REDACTED]

Regulatory Risk

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Tel: [REDACTED]
ico.org.uk twitter.com/iconews

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From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Introduction: EHRC contacts
Date: 04 December 2024 09:34:00
Attachments: [image001.jpg](#)
[image002.jpg](#)

Hi all,

I hope you're well.

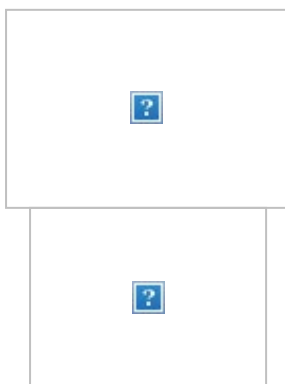
As part of our [regular engagement with EHRC](#), the upcoming OIFR pilot was discussed in our last meeting. As it falls within a priority area for EHRC, they'd be keen to meet SWP/Gwent Police to discuss the pilot in a bit more detail.

With that in mind, I've copied in our contacts [REDACTED] and [REDACTED] in by way of virtual introduction, and I know they'd be extremely grateful to hear back from you.

Many thanks in advance

Best wishes,

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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Hi all,

As discussed in our last meeting, this is a chance to discuss the updated DPIA and responses to our email of 1 November (attached for completeness), and any comments we have following sight of those.

If you expect any problems in getting those to us, we'd appreciate as much warning as possible so we can look to schedule a call on the alternative date we'd offered (3 December, 9-10am). However, that date is significantly closer to the launch date and offers SWP and GP less time to consider and act on any remaining comments/concerns we have before launching the technology, so the 26 November remains our reference.

Best wishes,

[illegible]

Dial in by phone

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] %D%3D%20%7C%7C%7C&data=RDgYVQ9MAmNDyCUq%7BzfoGqLUHr7Wv8RdL3BVqKQ%3D&reserved=0

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Operator Initiated Facial Recognition
Date: 30 July 2024 12:35:50
Attachments: [DPIA245_OIFR.docx](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.jpg](#)

Hi [REDACTED]

I hope you are well and enjoying the warm weather

I am sure this is cropped up in previous discussions around live facial recognition but I wasn't sure and wanted to ensure you were fully sighted on the intention to launch operator initiated facial recognition (OIFR). This is where officers on patrol would be able to take an image of an individual with their force issued smart phone and it is the processed for biometric matching against the Image reference database. This would only be used where an individual is approached as part of normal existing policing practices and either refuses to co-operate by identifying themselves or is not capable (is unconscious for example).

I have attached the DPIA so you can see the approach in context, but [REDACTED] and the team are happy to explain the process.

I wanted to raise this informally at this stage to see if there are any major concerns. The FRT system is the same as with LFR therefore I have not gone over the supplier and system details as they are already in the LFR DPIA. As you can imagine, the benefits in terms of resource, cost, intrusion and inconvenience to the public, in addition to swifter police action where needed either from a law enforcement perspective or vital interests would be great and we are keen to roll this out as soon as possible. I am conscious that there will be wider interest in this.

If you would like to discuss further let me know your availability and I can set something up.

Thanks.

[REDACTED]

[REDACTED]

[REDACTED]
Llywodraethu Gwybodaeth | Information Governance
Pencadlys Heddlu De Cymru | South Wales Police Headquarters| Bridgend | CF31 3FU
Pencadlys yr Heddlu | Police Headquarters | Llantarnam | Cwmbrân | NP44 3FW

Symudol/Mobile: [REDACTED]

		
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Rydym yn croesawu gohebiaeth yn Gymraeg ac yn Saesneg.
Byddwn yn ymateb yn eich iaith o ddewis.
We welcome correspondence in Welsh and English.
We will respond in your language of choice.

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: ICO response to SWP OIFR trial
Date: 12 December 2024 17:33:03
Attachments: [image002.jpg](#)
[image003.jpg](#)
[image006.png](#)
[image007.png](#)
[image008.jpg](#)

Hi [REDACTED],

Many thanks for sending the documents through – very grateful!

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House,
Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd
Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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hyn yn arwain at oedi.

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our [privacy notice](#)/ I gael gwybodaeth am yr hyn yr ydyn
ni'n ei wneud â data personol, gweler ein [hysbysiad
preifatrwydd](#)**

From: [REDACTED]
Sent: 12 December 2024 14:19
To: [REDACTED]
[REDACTED]
Cc: [REDACTED]
[REDACTED]
[REDACTED]
Subject: RE: ICO response to SWP OIFR trial

External: This email originated outside the ICO.

Good Afternoon everyone,

Sorry about the delay with this, we have been exceptionally busy across facial recognition this week so only
just in a position to respond. It was lovely to meet some of you again in London for the workshop and
discuss these exciting areas of policing.

[REDACTED]

[REDACTED]

We remain very grateful for your support and continued engagement and look forward to shaping the direct and standards for the use of this technology with your support to ensure we set the highest standards and met public expectations in this area.

Obviously if any further information is required, please let me know and I will endeavour to make this information available to you at the earliest opportunity (hopefully after tomorrow, some of the additional demand will be reduced on us going forwards)

Kind regards

[REDACTED]

[REDACTED]
Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: [REDACTED]



From: [REDACTED]

Sent: 12 December 2024 10:03

To: [REDACTED]

Cc: [REDACTED]

[REDACTED]

[REDACTED]

Subject: RE: ICO response to SWP OIFR trial

Hi [REDACTED],

Thank you for engaging with our office on your pilot of OIFR.

As promised last week, please find attached our written comments summarising our engagement with you to date.

[REDACTED]

We would appreciate it if these could be provided to us no later than **Tuesday 10 December.**

As you know, we wish to remain engaged with you on this pilot, and the appendix to our letter summarises the latest questions posed in our last call,

We will be in touch in the new year to confirm a mutually convenient date.

Kind regards

[REDACTED]



[REDACTED] (he/him)

[REDACTED]

[REDACTED]

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Tel: [REDACTED]

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From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition
Date: 11 October 2024 18:03:27
Attachments: [image001.png](#)
[image003.jpg](#)
[image004.png](#)
[image005.jpg](#)
[image006.jpg](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)
[image010.png](#)
[image011.png](#)
[image012.jpg](#)

[REDACTED] and [REDACTED]

Thank you for your response.
We are conscious that there is not much time between now and your proposed launch.

We can make any time next week given some notice, but ideally our preference would be for Tuesday or Thursday

Regards

[REDACTED]



[REDACTED] (he/him)

Regulatory Risk

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Tel: [REDACTED]

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From: [REDACTED]
Sent: Friday, October 4, 2024 2:53 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Afternoon [REDACTED]

Sorry about the delay in responding. I was off for a week on leave and as ever, the work ramps up before you go on leave and when you get back everything that could have gone wrong whilst you were away seems to have gone wrong and needs to be resolved straight away so only just getting back to an even keel. The launch date is now being moved back to mid-november as the Chief Officer group wants to invite some specific dignitaries, policing minister etc, who are hard to pin down so they want more time to ensure they can attend. This has been one of the bigger problems I have been looking at (and its caused me more challenges than actually developing the technology).

On the basis of the above, could we look at collective availability for w/c 14th October for a meeting where we can offer the pre-briefing and discuss any further considerations?

Kind regards

■

■
Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

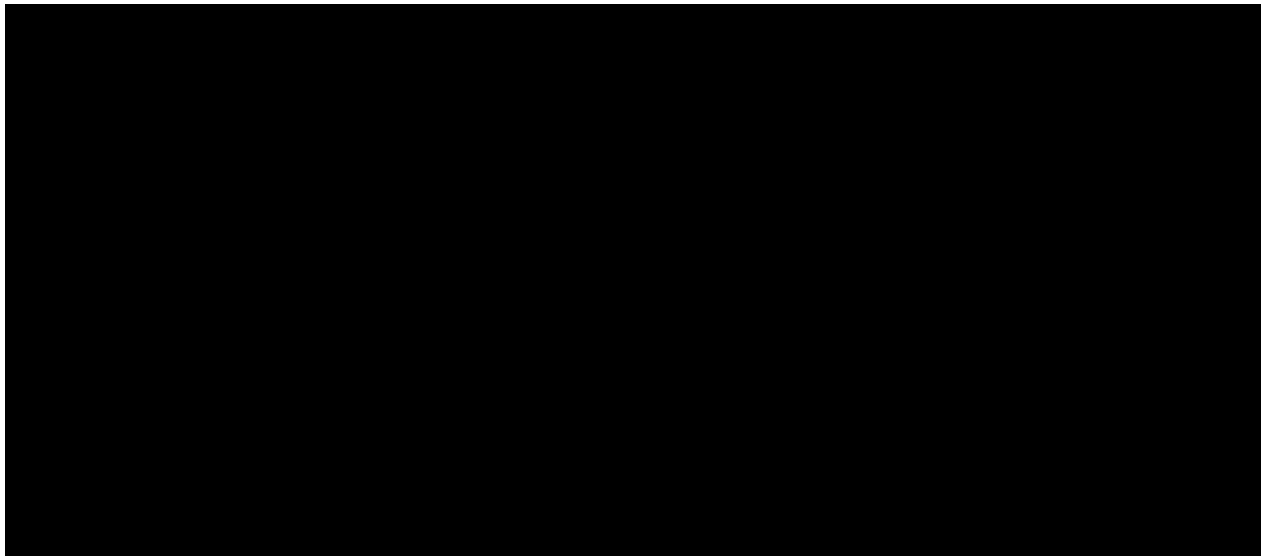
Mobile: ■



From: ■
Sent: Friday, October 4, 2024 12:59 PM
To: ■
Cc: ■
Subject: RE: Operator Initiated Facial Recognition

Dear ■ and ■,

I wanted to follow up on my previous email of the 18 September regarding the DPIA for SWP and Gwent's trial of OIFR.



We remain keen to engage on this matter, and stand ready for your response

Kind Regards,

■



■
■
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
T. ■
ico.org.uk twitter.com/iconews
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From: ■
Sent: Wednesday, September 18, 2024 11:33 AM
To: ■
Cc: ■
Subject: RE: Operator Initiated Facial Recognition

Hello ■,

Hope you are well, I don't know if you remember me but ■ and I met you at the LFR deployment in Winchester last week. Thank you again for taking the time to go through everything with us and answering all of our questions, it really helped us build our understanding of LFR in situ.

I'm reaching out on [REDACTED] behalf as she's on leave today and we're not quite sure on the timing of when you plan to commence the OIFR trial, so we're keen to engage early.

[REDACTED] It would be very useful to meet with you to discuss our review in more detail, as you may be able to share more information that can help build our understanding.

I believe you were intending on inviting us to a pre-launch demo prior to the launch event which will provide us with a useful opportunity to do this. Please let us know what dates and times on your side for the next week or so and we can coordinate with the appropriate people from our side. Would you also be able to confirm the timings for when you plan to commence the trial?

I believe you were also intending on inviting us to the launch event on 14 October. Can I check who this event will be catered for? Will the event be focussed on engaging with a senior audience? We're keen to make sure we have the right representation from the ICO if this is an appropriate event for us to attend.

Kind Regards,

[REDACTED]



[REDACTED]

[REDACTED]

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

T. [REDACTED]

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From: [REDACTED]

Sent: Monday, September 16, 2024 2:54 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Afternoon [REDACTED]

We were hoping to offer a pre-launch demonstration prior to the official launch event to discuss the trial, show you the technology and discuss any other points that there would be value in discussing.

The launch event is provisionally set for 14th October. This is going to be a more formal event where the Assistant Chief Constable and the PCC will hopefully be involved in announcing the pilot and we are intending to extend the invitation to ICO representatives too. Invitation for that should hopefully be going out imminently

Kind regards

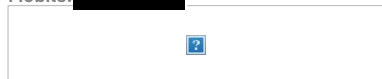
[REDACTED]

[REDACTED]
Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services

Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: [REDACTED]



From: [REDACTED]

Sent: Monday, September 16, 2024 2:23 PM

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Operator Initiated Facial Recognition

Hi [REDACTED],

No need to apologise at all as I know how busy things must be! The below is really helpful so thank you.

Re the dates you've offered, can I check whether those are for the launch event or a meeting to learn a bit more about the trial and discuss the points below in more detail? [REDACTED] and some other colleagues who might be interested in the launch aren't based in Wales so would need to travel, but if it's just an initial call then I can look to see whether we can arrange something for this week or the week after your leave!

Thanks so much in advance,

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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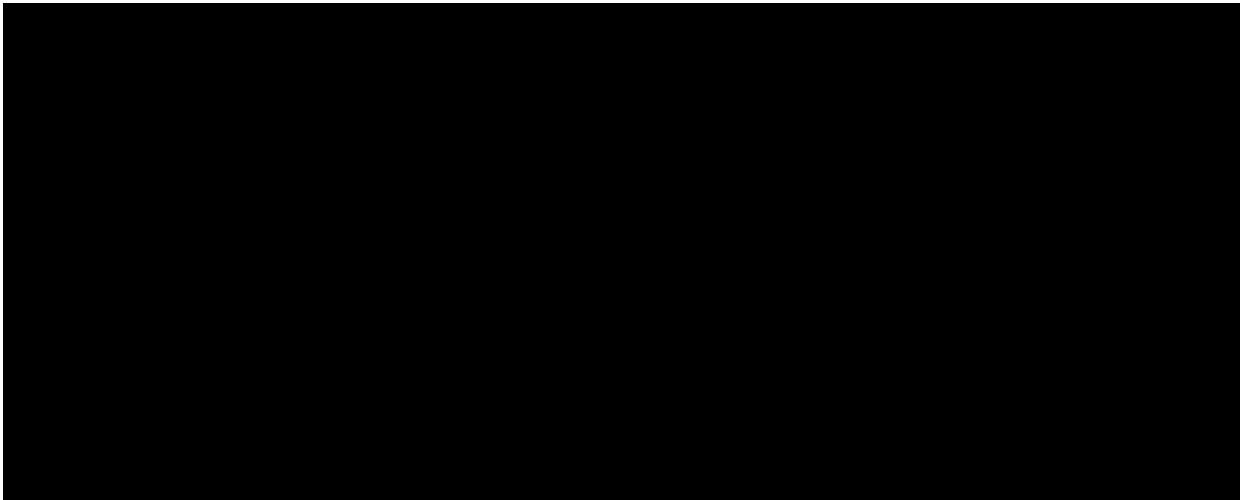
From: [REDACTED]
Sent: Monday, September 16, 2024 10:41 AM
To: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Morning [REDACTED]

Sorry about the delayed response. We have been quite busy the last few weeks with mutual aid and leave across the department. I thought I had responded to your original email but I had completely forgotten.

It was very nice to speak with [REDACTED] in Winchester and he was very interested in the launch event so he might be pestering you for an invite
In relation to the questions you sent to us



Our intention is to have a launch event in October which we intend to extend an invitation to your Office for but also to offer you an advance briefing in regard to the technology

I am away on leave next week but free this week and first week of October if that works for you?

Kind regards

[REDACTED]

[REDACTED]
Arolygydd / Inspector

Gwasanaethau Digidol | [Digital Services](#)
Pencadlys Heddlu De Cymru | [South Wales Police Headquarters](#)

Mobile: [07584883122](tel:07584883122)



From: [REDACTED]
Sent: Friday, September 13, 2024 6:47 PM
To: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

Hi both,

I hope you're well

I'm just following up on the below, and was prompted by the fact that my colleague [REDACTED] bumped in to [REDACTED] as part of an LFR engagement in Hampshire earlier this week (it's a small world!). We wanted to check in on the below, particularly as [REDACTED] had mentioned the possibility of an OIFR show and tell in October – it might be that we'd misunderstood, but as it's not something I wasn't previously aware of I thought it'd be helpful to check in! I also wondered if SWP had any firm timescales for using OIFR as BAU?

Look forward to hearing from you, and I hope you have a nice weekend.

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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From: [REDACTED]
Sent: Thursday, August 8, 2024 7:37 PM
To: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

Hi both,

Thanks for confirming that [REDACTED], and for sending this DPIA through for comment (albeit on an informal basis) which I have discussed with colleagues across the ICO.

As the technology involved here is still at a relatively early stage of development and yet to be formally deployed across the UK, it's an area where we have to consider the privacy and data protection implications carefully before we can respond on behalf of the wider office.

In order to do that, it would be helpful to understand a bit more about the current trial and how it differs from the previous trial we provided comments on in 2021/22.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

We would be happy to discuss these questions over a call, so if that's the case we can send some dates across where relevant colleagues across the ICO will be available. This would also serve as a good chance for us to learn more about the scope and learnings from the previous pilot, and how they're shaping this next phase of work.

We look forward to hearing from you.

Best wishes,

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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From: [REDACTED]
Sent: Wednesday, July 31, 2024 7:17 PM
To: [REDACTED]
Subject: Re: Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Evening [REDACTED]

It's not quite going BAU yet but it is being run as a collaborative forcewide pilot in Gwent and South Wales Police to test the implementation and oversight/governance structures.

Obviously if all goes to plan it will move to BAU but the Chief Officers are cautious of making it BAU until it has been fully tested and they can be confident that it works as it should.

Appreciate that is a roundabout explanation

Kind regards

[REDACTED]

Sent from [Outlook for Android](#)

From: [REDACTED]
Sent: Wednesday, July 31, 2024 4:33:32 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

Hi [REDACTED],

I hope you're enjoying the nice weather too

Thanks for sending this through and for attaching the DPIA – I'll reply in more detail when I can but can I confirm that this means SWP will be deploying OIFR as BAU rather than just as a trial (as I think was previously the case)?

Many thanks,

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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From: [REDACTED]
Sent: Tuesday, July 30, 2024 12:36 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Hi [REDACTED]

I hope you are well and enjoying the warm weather

I am sure this is cropped up in previous discussions around live facial recognition but I wasn't sure and wanted to ensure you were fully sighted on the intention to launch operator initiated facial recognition (OIFR). This is where officers on patrol would be able to take an image of an individual with their force issued smart phone and it is the processed for biometric matching against the Image reference database. This would only be used where an individual is approached as part of normal existing policing practices and either refuses to co-operate by identifying themselves or is not capable (is unconscious for example).

I have attached the DPIA so you can see the approach in context, but [REDACTED] and the team are happy to explain the process.

I wanted to raise this informally at this stage to see if there are any major concerns. The FRT system is the same as with LFR therefore I have not gone over the supplier and system details as they are already in the LFR DPIA. As you can imagine, the benefits in terms of resource, cost, intrusion and inconvenience to the public, in addition to swifter police action where needed either from a law enforcement perspective or vital interests would be great and we are keen to roll this out as soon as possible. I am conscious that there will be wider interest in this.

If you would like to discuss further let me know your availability and I can set something up.

Thanks.

[REDACTED]

[REDACTED]



[REDACTED]
[REDACTED]

Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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From: [REDACTED]
Sent: Wednesday, July 31, 2024 7:17 PM
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Subject: Re: Operator Initiated Facial Recognition

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Appreciate that is a roundabout explanation

Kind regards

[REDACTED]

Sent from [Outlook for Android](#)

From: [REDACTED]
Sent: Wednesday, July 31, 2024 4:33:32 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

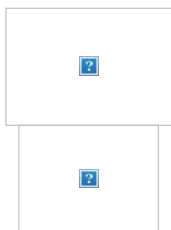
Hi [REDACTED]

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Thanks for sending this through and for attaching the DPIA – I'll reply in more detail when I can but can I confirm that this means SWP will be deploying OIFR as BAU rather than just as a trial (as I think was previously the case)?

Many thanks,

[REDACTED]



[REDACTED]
[REDACTED]

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For information about what we do with personal data see our [privacy notice](#)/ I gael gwybodaeth am yr hyn yr ydyn ni'n ei wneud â data personol, gweler ein [hysbysiad preifatrwydd](#)

From: [REDACTED]
Sent: Tuesday, July 30, 2024 12:36 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Hi [REDACTED]

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition
Date: 16 September 2024 14:53:00
Attachments: [image003.png](#)
[image010.jpg](#)
[image011.jpg](#)
[image012.png](#)
[image013.png](#)
[image014.png](#)
[image015.png](#)
[image016.png](#)
[image017.jpg](#)

Afternoon [REDACTED]

We were hoping to offer a pre-launch demonstration prior to the official launch event to discuss the trial, show you the technology and discuss any other points that there would be value in discussing.

The launch event is provisionally set for 14th October. This is going to be a more formal event where the Assistant Chief Constable and the PCC will hopefully be involved in announcing the pilot and we are intending to extend the invitation to ICO representatives too. Invitation for that should hopefully be going out imminently

Kind regards

[REDACTED]

Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: [REDACTED]



From: [REDACTED]
Sent: Monday, September 16, 2024 2:23 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

Hi [REDACTED],

No need to apologise at all as I know how busy things must be! The below is really helpful so thank you.

Re the dates you've offered, can I check whether those are for the launch event or a meeting to learn a bit more about the trial and discuss the points below in more detail? [REDACTED] and some other colleagues who might be interested in the launch aren't based in Wales so would need to travel, but if it's just an initial call then I can look to see whether we can arrange something for this week or the week after your leave!

Thanks so much in advance,

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

ico.org.uk twitter.com/iconews

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From: [REDACTED]
Sent: Monday, September 16, 2024 10:41 AM
To: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Morning [REDACTED]

Sorry about the delayed response. We have been quite busy the last few weeks with mutual aid and leave across the department. I thought I had responded to your original email but I had completely forgotten.

It was very nice to speak with [REDACTED] in Winchester and he was very interested in the launch event so he might be pestering you for an invite

In relation to the questions you sent to us

If you would like to discuss further let me know your availability and I can set something up.

Thanks.



Llywodraethu Gwybodaeth | Information Governance
Pencadlys Heddlu De Cymru | South Wales Police Headquarters| Bridgend I CF31 3FU
Pencadlys yr Heddlu | Police Headquarters | Llantarnam | Cwmbrân | NP44 3FW

Symudol/Mobile:

?

?

?

?

?



Rydym yn croesawu gohebiaeth yn Gymraeg ac yn Saesneg.
Byddwn yn ymateb yn eich iaith o ddewis.
We welcome correspondence in Welsh and English.
We will respond in your language of choice.

Ymateb nad yw'n Argyfwng\ Non-Emergency Response

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Do you need to speak to the police but don't require an emergency response? You can make a report via our website <https://www.south-wales.police.uk>, or call 101. 101 can be used to report a non-emergency to any force in Wales and England. In an emergency always dial 999.

Cymorth Iaith Gymraeg\Welsh Language Support

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Ymateb nad yw'n Argyfwng\ Non-Emergency Response

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Gallai defnyddio neu ddatgelu'r neges e-bost hon heb awdurdod fod yn anghyfreithlon. Gallwch weld ein datganiad cyfrinachedd yn: <https://www.heddlu-de-cymru.police.uk/cy-GB/heddluoedd/heddlu-de-cymru/ardaloedd/amdanom-ni/amdanom-ni/datganiad-cyfrinachedd-e-bost/>.

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From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition
Date: 17 September 2024 08:48:00
Attachments: [image003.png](#)
[image010.jpg](#)
[image011.jpg](#)
[image012.png](#)
[image013.png](#)
[image014.png](#)
[image015.png](#)
[image016.png](#)
[image017.jpg](#)

Not being a pain at all.

Was planning to offer it via teams however happy to be in person, even just for some of the attendees if that would be preferential

[REDACTED]

Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: [REDACTED]



From: [REDACTED]
Sent: Monday, September 16, 2024 3:13 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

Hi [REDACTED],

Thanks for that, and I'm so sorry to be a pain but I want to make sure I'm clear! Would the pre-demonstration be virtual or in person? I'd assumed virtual but don't want to suggest dates until I know for sure, as I'm not sure whether colleagues would be able to travel for both engagements.

Thanks!

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

ico.org.uk twitter.com/iconews

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We welcome correspondence in Welsh and this will not lead to any delays / Rydym yn croesawu gohebiaeth yn y Gymraeg ac ni fydd hyn yn arwain at oedi.

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From: [REDACTED]
Sent: Monday, September 16, 2024 2:54 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Afternoon [REDACTED]

We were hoping to offer a pre-launch demonstration prior to the official launch event to discuss the trial, show you the technology and discuss any other points that there would be value in discussing.

The launch event is provisionally set for 14th October. This is going to be a more formal event where the Assistant Chief Constable and the PCC will hopefully be involved in announcing the pilot and we are intending to extend the invitation to ICO representatives too. Invitation for that should hopefully be going out imminently

Kind regards

[REDACTED]

Arolygydd / Inspector

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition
Date: 04 October 2024 15:50:27
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.jpg](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)
[image010.jpg](#)

Hi [REDACTED],

Thanks for coming back to me and yes I am very aware of the vicious cycle of leave and then everything going wrong! It's useful to know that the launch date has now been moved to mid-November and I definitely don't envy the scheduling nightmares of dignitaries and ministers!

It will be good to receive the updated DPIA and we're happy to arrange a call for w/c 14 October, do you want to send across some dates and times and I can look to coordinate on our side.

Hope you have a good weekend when it arrives.

Kind Regards,

[REDACTED]

From: [REDACTED]
Sent: Friday, October 4, 2024 2:53 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Afternoon [REDACTED]

Sorry about the delay in responding. I was off for a week on leave and as ever, the work ramps up before you go on leave and when you get back everything that could have gone wrong whilst you were away seems to have gone wrong and needs to be resolved straight away so only just getting back to an even keel. The launch date is now being moved back to mid-november as the Chief Officer group wants to invite some specific dignitaries, policing minister etc, who are hard to pin down so they want more time to ensure they can attend. This has been one of the bigger problems I have been looking at (and its caused me more challenges than actually developing the technology).

I have discussed this with [REDACTED] today and this is an administrative error on our part. We considered that the questions that had been asked in the section 5 assessment had been covered elsewhere in the old template however when they have moved over onto the new template, they have been missed as specific responses. Previously these were referenced in the document and separately assessed as part of information security (which we would refer to but would not be made public for obvious reasons of not providing specifics of system architecture in case of cyber attacks)

My intention is to go through the original draft of the document and capture the sections that are relevant to these questions into the new document so they are explicitly responded to and aim to get these to you by middle of next week if that is ok?

On the basis of the above, could we look at collective availability for w/c 14th October for a meeting where we can offer the pre-briefing and discuss any further considerations?

Kind regards

[REDACTED]

Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: [REDACTED]


From: [REDACTED]
Sent: Friday, October 4, 2024 12:59 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operator Initiated Facial Recognition

Dear [REDACTED] and [REDACTED],

I wanted to follow up on my previous email of the 18 September regarding the DPIA for SWP and Gwent's trial of OIFR.

[REDACTED]

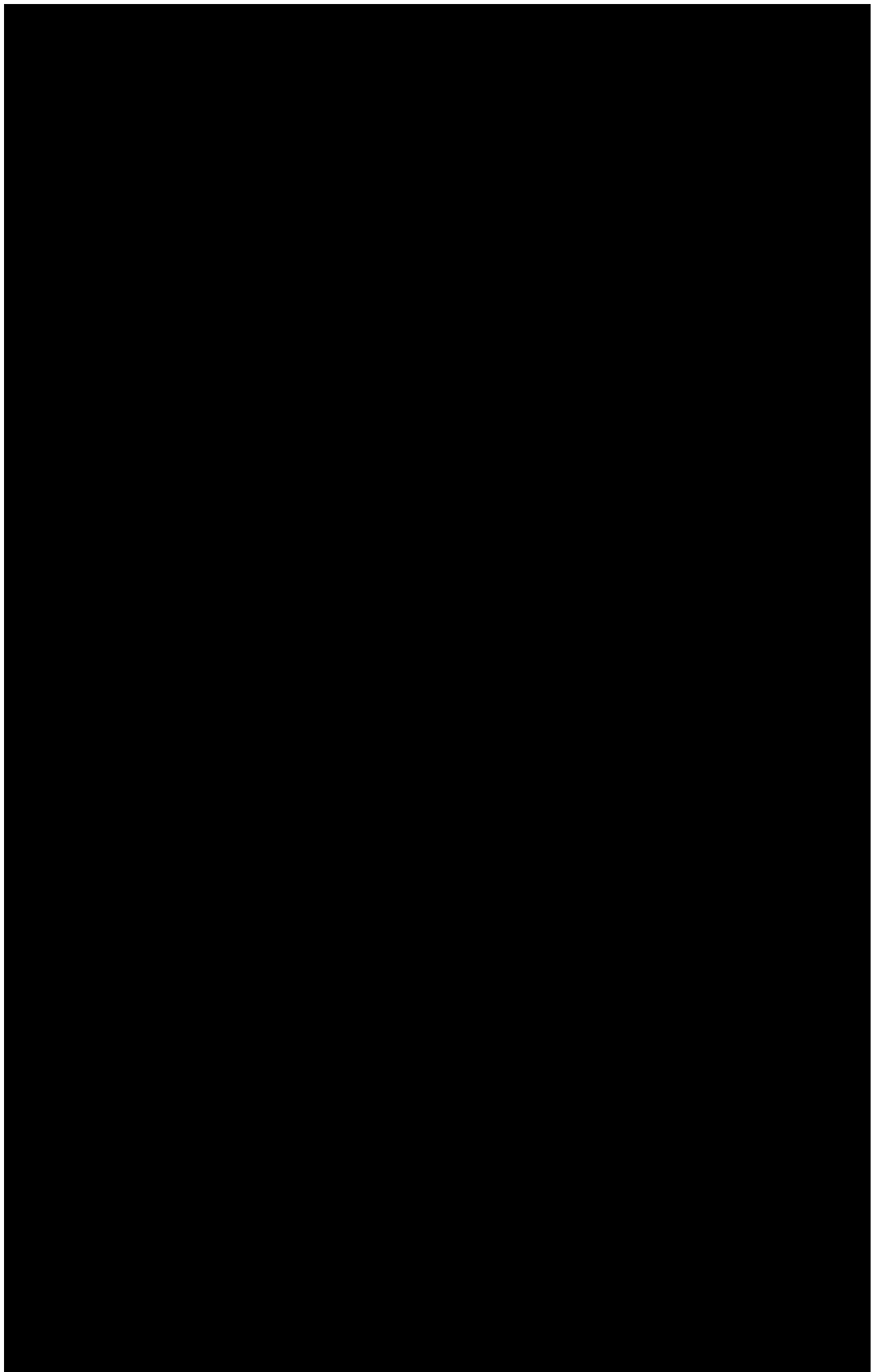
From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition
Date: 01 November 2024 16:24:27
Attachments: [image001.png](#)
[image002.jpg](#)

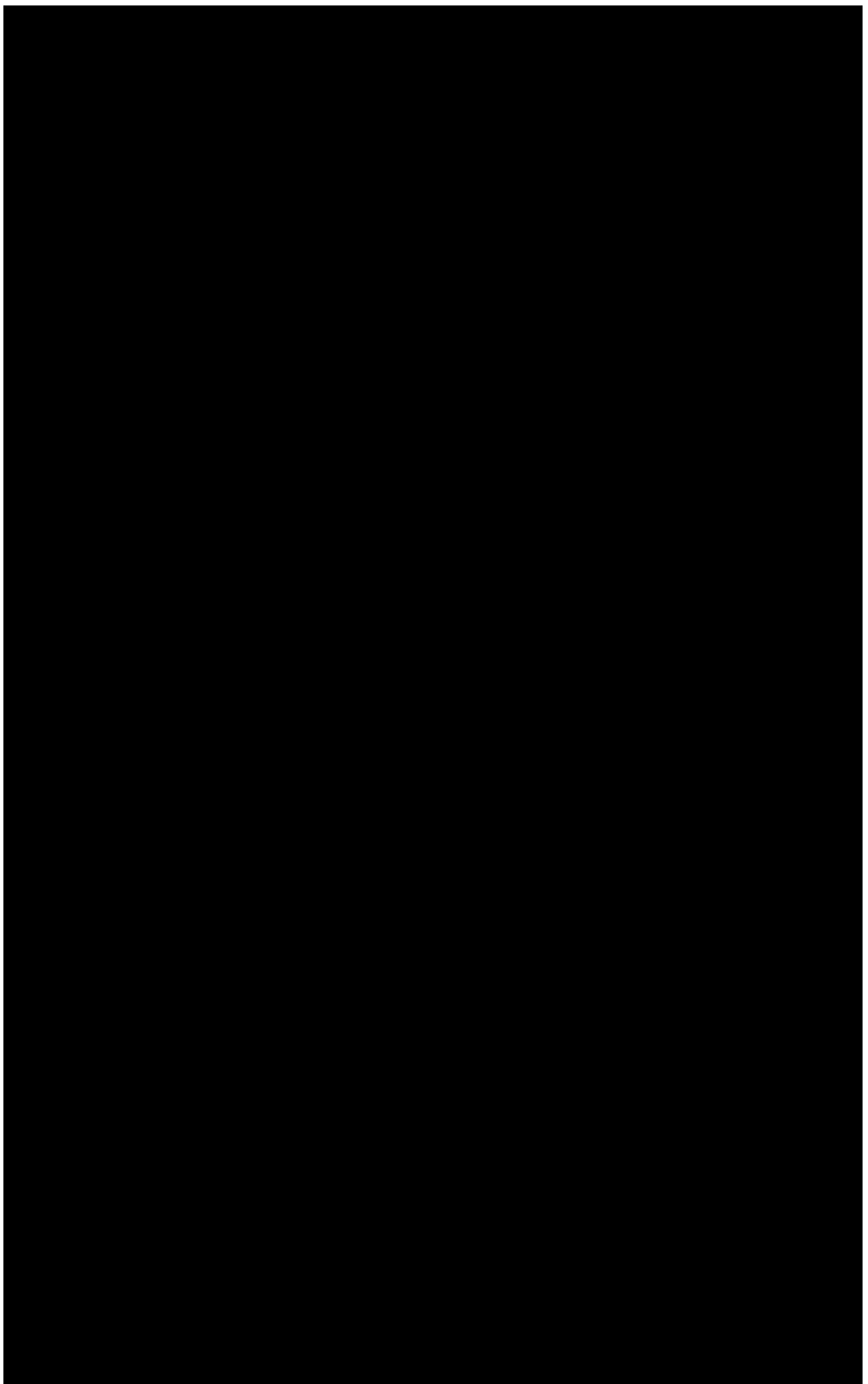
Dear [REDACTED] and [REDACTED],

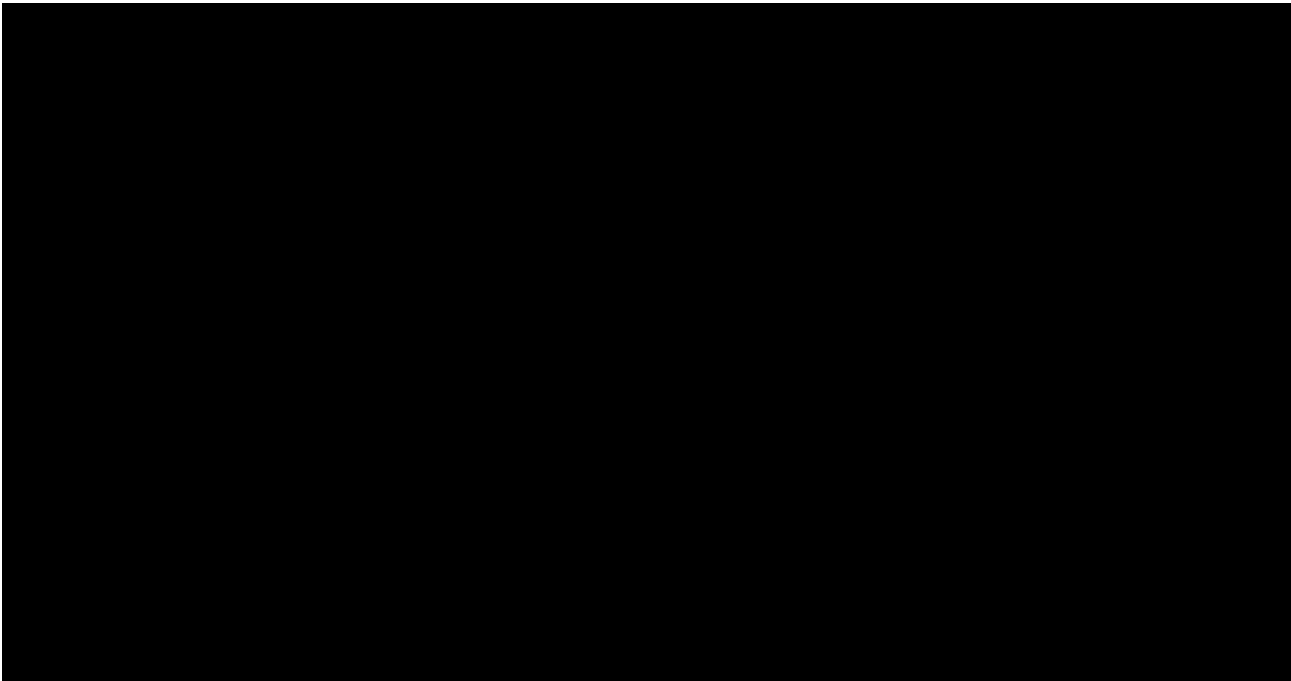
Many thanks for sharing the updated DPIA for South Wales Police and Gwent Police's trial of operator-initiated facial recognition commencing in December.

In preparation for the meeting on the 12 November we wanted to provide you with a high-level overview of the concerns we would like to discuss linked to the DPIA and the proposed processing it describes, which we would be happy to go through in more detail when we meet.

Please note that any comments provided below are provided for guidance only and to assist you in preparing your DPIA and to otherwise carry out processing of personal data in a way that is compliant with UK data protection law. The comments should not be taken to mean the ICO has approved the DPIA or particular aspects of it. The comments provided are not binding on the ICO when considering the same or similar issues in the future and it will not prevent or restrict us from taking any future legal or regulatory action, including using our enforcement powers.







Logo



Information Commissioner's Office, Wycliffe House, Water Lane,
Wilmslow, Cheshire SK9 5AF

T. 

ico.org.uk twitter.com/iconews

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our [privacy notice](#)**

From: 

Sent: 24 October 2024 10:48

To: 



Cc: 



Subject: RE: Use of Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Good morning All

Thank you for your patience with this matter. The updated document has now been ratified by our Force Information Security Officers which was what caused the delay.

Please see attached Data Protection Impact Assessment and Information security risk assessment for Operator Initiated Facial Recognition (OIFR). Obviously this document is not public at present however will be at the time of launch.

You should also be receiving an invitation to the OIFR Demonstration Event on 13th December 2024. This invitation will be sent out separately with an accompanying information fact sheet to provide some responses to frequently asked questions.

We would still welcome the opportunity to offer a pre-brief prior to the demonstration event in order that we can offer some more insight and continue the previous engagement we have had with [REDACTED] and other staff at the ICO regarding facial recognition. If you could let us know some dates of availability, we can offer the demonstration in person or via Teams and I think this would potentially provide clarity on some aspects of the DPIA document.

We hope to hear from you soon

Kind regards

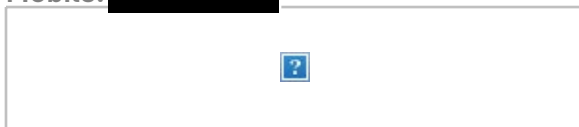
[REDACTED]

[REDACTED]

Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: [REDACTED]



From: [REDACTED]

Sent: 21 October 2024 14:12

To: [REDACTED]

[REDACTED]

Cc: [REDACTED]

[REDACTED]

[REDACTED]

Subject: RE: Use of Operator Initiated Facial Recognition

Prynhawn da [REDACTED]

Many thanks for the swift reply, it is greatly appreciated as are the workload challenges you and your colleagues are facing.

It is reassuring to hear that the launch is not going ahead prior to the DPIA being signed off and risks suitably mitigated, and as per my previous email we stand ready to provide advice and support around the DPIA as needed. We look forward to receiving the updated version.

Regarding the pre-briefing meeting and availability, I will discuss this with colleagues copied into this email, and one of us will be in touch shortly to discuss possible arrangements.

Diolch yn fawr

[REDACTED]

[REDACTED]

Subject: Use of Operator Initiated Facial Recognition

Dear [REDACTED] and [REDACTED]

[REDACTED]

To ensure your response reaches the relevant ICO team as quickly as possible, please send it to wales@ico.org.uk.

Yours sincerely

Information Commissioner's Office / Swyddfa'r Comisiynydd Gwybodaeth
Floor 2, Churchill House, Churchill Way, Cardiff, CF10 2HH
Llawr 2, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
T/F ico.org.uk twitter.com/iconews

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Cymorth Iaith Gymraeg\ Welsh Language Support

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External: This email originated outside the ICO

Thank you for your patience with this matter. The updated document has now been ratified by our Force Information Security Officers which was what caused the delay.

You should also be receiving an invitation to the OIFR Demonstration Event on 13th December 2024. This invitation will be sent out separately with an accompanying information fact sheet to provide some responses to frequently asked questions.

We hope to hear from you soon

11

Mobile: [REDACTED]

Prynghawn da [REDACTED]

It is reassuring to hear that the launch is not going ahead prior to the DPIA being signed off and risks suitably mitigated, and as per my previous email we stand ready to provide advice and support around the DPIA as needed. We look forward to receiving the updated version.

Diolch yn fawr

Information Commissioner's Office / Swyddfa'r Comisiynydd Gwybodaeth
Floor 2, Churchill House, Churchill Way, Cardiff, CF10 2HH
Llawr 2, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
T/F [REDACTED] ico.org.uk twitter.com/iconews

External: This email originated outside the ICO.

The date of the launch has been moved to December 2017 now due to other complications. As you are probably aware, OIFR is not the only project we are managing and our time is split between numerous areas of work. The updated DPIA has been delayed due to our information security team reviewing the presentation of the information that was requested to be added in. As you can imagine, we need to clearly present the assurance for attackers. This is also more challenging as it needs to be agreed across a two force collaboration with persons involved who again have numerous areas of responsibility, which makes the challenges of getting this resolved.

The updated document will be with your team imminently. We will also be offering a pre-briefing to the team before the launch, and this can be done before the DPIA is received if your team have availability in the meantime as this might assist with understanding some of the aspects that have been raised in the DPIA.

I am sorry that this has taken longer than planned however the issues that we have had are outside of the control of [REDACTED] and myself. I have been making a nuisance of myself for the last week to the team whose updates we are waiting on and will continue to do so next week until the document is complete and ready for submission

Thank you for your patience

Sent from Outlook for Android

From: [REDACTED]
Sent: Friday, October 18, 2024 6:15:53 PM

To [REDACTED]

Subject: Use of Operator Initiated Facial Recognition

Dear [REDACTED] and [REDACTED]

To ensure your response reaches the relevant ICO team as quickly as possible, please send it to wales@ico.org.uk.

Yours sincerely

Information Commissioner's Office / Swyddfa'r Comisiynydd Gwybodaeth
Floor 2, Churchill House, Churchill Way, Cardiff, CF10 2HH
Llawr 2, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
T/F [REDACTED] ico.org.uk twitter.com/iconews

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Cymorth Iaith Gymraeg\Welsh Language Support

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Ymateb iad yw'n Argyfwng\ Non-Emergency Response

Das angen i chi darad 2'r heddu ond nid oes angen ymateb brys arnoch? Gallwch roi gwybod am fater drwy ein gwefan <https://www.heddu-4u.com/online-ut> neu ffonio 101. Gallwch ddefnyddio 101 i roi gwybod am achosion nad ydynt yn rhai brys i unrhyw heddu yng Nghymru a Lloegr. Mewn argyfwng, ffonioch 999 bob amser.

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South Wales Police welcomes receiving correspondence in Welsh and English. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition
Date: 18 November 2024 16:14:34
Attachments: [image001.jpg](#)
[image002.jpg](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)
[image009.png](#)
[image010.jpg](#)

Hi both,

Thanks for confirming – as time is pressing on it might be sensible to go for Tuesday 26 at 4pm. It will be great if you can join us [REDACTED] but we do understand if not, and [REDACTED] and [REDACTED] will also be on the call in any case.

As discussed in the meeting, you were going to send us the updated DPIA and responses in good time before the meeting. With that in mind, can we expect to receive them later this week?

I'll send the meeting appointment out now, and look forward to a response to the above.

Best wishes,

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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We welcome correspondence in Welsh and this will not lead to any delays / Rydym yn croesawu gohebiaeth yn y Gymraeg ac ni fydd hyn yn arwain at oedi.

For information about what we do with personal data see our [privacy notice](#) / I gael gwybodaeth am yr hyn yr ydyn ni'n ei wneud â data personol, gweler ein [hysbysiad preifatrwydd](#)

From: [REDACTED]
Sent: 18 November 2024 12:49
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Afternoon [REDACTED]

I am on a course that week so wouldn't be available however if those dates are suitable for [REDACTED] and Supri [REDACTED] I will go with those and do my best to be there (the later the better for me)

[REDACTED]

[REDACTED]
Arolygydd / Inspector
Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters
Mobile: [REDACTED]

From: [REDACTED]
Sent: 18 November 2024 12:24
To: [REDACTED]
Subject: Re: Use of Operator Initiated Facial Recognition

Hi [REDACTED]

Apologies - I can only do after 2.30pm.

[REDACTED]

From: [REDACTED]
Sent: 18 November 2024 12:20
To: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

Hi both,

So sorry to be a pain and chase, but I'm mindful that diaries are filling up quickly. Are any of the slots on the 26 Nov convenient for you both? If so I will send an appt out asap.

Best wishes,

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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From: [REDACTED]
Sent: 14 November 2024 15:30
[REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

Thanks for confirming [REDACTED] – I'll wait to hear from [REDACTED] and [REDACTED] and take it from there

[REDACTED]



[REDACTED]

Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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From: [REDACTED]
Sent: 14 November 2024 13:51
To: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

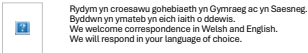
External: This email originated outside the ICO.
Hi.

Thanks for following up. I am free any of the slots on the 26th November.

[REDACTED]

Uwcharolygydd| Superintendent

Is-adran gwasanaethau digidol | Digital Services Division (DSD)
Pencadlys yr Heddlu, Pen y Bont | Police Headquarters, Bridgend
Symudol/Mobile: [REDACTED]



Rydym yn croesawu gohebiaeth yn Gymraeg ac yn Saesneg.
Rydym yn ymestib yn eich iaith o ddiwedd.
We welcome correspondence in Welsh and English.
We will respond in your language of choice.

From: [REDACTED]
Sent: 14 November 2024 13:02
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

Hi all,

Thanks again for your time on Tuesday, it was a very helpful meeting!

We agreed to meet towards the end of November/beginning of December, so I wondered if any of the below suited? If so I'll send an appointment through.

Tuesday 26 Nov: 9.30 - 10.30, 11.30 - 12.30, 16.00 - 17.00
Friday 29 Nov: 10-11, 11.30-12.30
Tuesday 3 Dec: 9-10

Best wishes,
[REDACTED]



[REDACTED]

Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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We welcome correspondence in Welsh and this will not lead to any delays / Rydym yn croesawu gohebiaeth yn y Gymraeg ac ni fydd hyn yn arwain at oedi.

For information about what we do with personal data see our [privacy notice](#) / I gael gwybodaeth am yr hyn yr ydyn ni'n ei wneud â data personol, gweler ein [hysbysiad preifatrwydd](#)

From: [REDACTED]
Sent: 30 October 2024 09:25
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

External: This email originated outside the ICO.
Morning [REDACTED]

Could we request 12th November? It's the only day that all 3 of us can be there. I have included Superintendent [REDACTED] into the chain, could he be included in the teams invite too?

Obviously if there are any questions that might need clarification in the meantime, feel free to drop me an email and I will get back to you asap

Kind regards and thank you for making time available to meet with us

[REDACTED]

Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: [REDACTED]

Rydym yn croesawu goheblaeth yn Gymraeg ac yn Saesneg.
Byddwn yn ymateb yn eich iaith o ddewis.
We welcome correspondence in Welsh and English.
We will respond in your language of choice.

From: [REDACTED]
Sent: 21 November 2024 14:42
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

Hi all,

Really sorry to be a pain, but I just wondered whether we could expect any documents this week?

Best wishes,



Informant at Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn:

Please consider the environment before printing this email / Ystyriwch yr amgylchedd cyn argraffu

We welcome correspondence in Welsh and this will not lead to any delays / Rydym yn croesawu gohebiaeth yn y Gymraeg ac ni fydd hyn yn arwain at oedi.

For information about what we do with personal data see our [privacy notice](#)/ I gael gwybodaeth am yr hyn yr ydyn ni'n ei wneud â data personol, gweler ein [hysbysiad preifatrwydd](#)

From: [REDACTED]
Sent: 18 November 2024 16:14
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

Hi both,

Thanks for confirming – as time is pressing on it might be sensible to go for Tuesday 26 at 4pm. It will be great if you can join us [REDACTED] but we do understand if not, and [REDACTED] and [REDACTED] will also be on the call in any case.

As discussed in the meeting, you were going to send us the updated DPIA and responses in good time before the meeting. With that in mind, can we expect to receive them later this week?

I'll send the meeting appointment out now, and look forward to a response to the above.

Best wishes,
[REDACTED]



Informafon Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

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We welcome correspondence in Welsh and this will not lead to any delays / Rydym yn croesawu gohebiaeth yn y Gymraeg ac ni fydd hyn yn arwain at oedi.

For information about what we do with personal data see our [privacy notice](#) / I gael gwybodaeth am yr hyn yr ydyn ni'n ei wneud â data personol, gweler ein [hysbysiad preifatrwydd](#)

From: [REDACTED]
Sent: 18 November 2024 12:49
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

External: This email originated outside the ICO.
Afternoon [REDACTED]
I am on a course that week so wouldn't be available however if those dates are suitable for [REDACTED] and Sup [REDACTED] I will go with those and do my best to be there (the later the better for me)
[REDACTED]

Arlygydd / Inspector
Gwasanaethau Digidol | Digital Services
Pencadiys Heddlu De Cymru | South Wales Police Headquarters
Mobile: [REDACTED]
[REDACTED]

From: [REDACTED]
Sent: 18 November 2024 12:24
To: [REDACTED]
Subject: Re: Use of Operator Initiated Facial Recognition

Apologies - I can only do after 2.30pm.

From [REDACTED]
Sent: 18 November 2024 12:20
To [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

Hi both,

So sorry to be a pain and chase, but I'm mindful that diaries are filling up quickly. Are any of the slots on the 26 Nov convenient for you both? If so I will send an appt out asap.

Best wishes,
[REDACTED]

Information Commissioner's Office, Second floor, Churchill House, Churchill Way, Cardiff, CF10 2HH

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition
Date: 30 October 2024 09:34:12
Attachments: [image002.jpg](#)
[image003.jpg](#)
[image004.png](#)

Hi [REDACTED],

Thanks so much for confirming the 12th – I'll send an invite to the three of you shortly. You'll see that there'll be a few of us on the appointment from the ICO but it's only because this work touches on a few different departments. It's also the case that not everyone will be able to make it, so please don't be put off by the larger attendee list!

Best wishes,

[REDACTED]



[REDACTED]
Information Commissioner's Office, Second floor, Churchill House,
Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd
Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]

ico.org.uk twitter.com/iconews

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Ystyriwch yr amgylchedd cyn argraffu

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delays / Rydym yn croesawu gohebiaeth yn y Gymraeg ac ni fydd
hyn yn arwain at oedi.

**For information about what we do with personal data see
our [privacy notice](#)/ I gael gwybodaeth am yr hyn yr ydyn
ni'n ei wneud â data personol, gweler ein [hysbysiad
preifatrwydd](#)**

From: [REDACTED]
Sent: 30 October 2024 09:25
To: [REDACTED]
[REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Morning [REDACTED]

Could we request 12th November? It's the only day that all 3 of us can be there. I have included
Superintendent [REDACTED] into the chain, could he be included in the teams invite too?

Obviously if there are any questions that might need clarification in the meantime, feel free to drop me an

email and I will get back to you asap

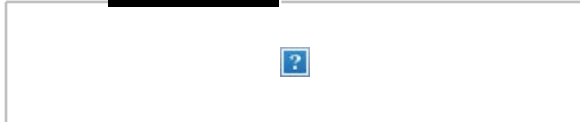
Kind regards and thank you for making time available to meet with us

■

■
Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: ■



From: ■
Sent: 29 October 2024 12:48
To: ■
■
Subject: RE: Use of Operator Initiated Facial Recognition

Hi ■,

I hope you're well.

Many thanks for sending the updated DPIA through, along with the offer of a meeting. We'd see that meeting as an opportunity for us to relay any outstanding concerns or questions, so would be looking to send an agenda through closer to the time to keep us on track during the meeting, as we appreciate how precious time is for colleagues in South Wales & Gwent Police!

I've suggested the below dates to allow us time to pull together our comments and share them with you in advance, but if these don't suit then please let me know and I'll look for some more:

- Tuesday 12 November 4-5
- Wednesday 13 November 9-10, 4-5
- Thursday 14 November 4-5
- Friday 15 November 9:30-11, 12-1

If any do suit I can send across a Teams invite to you both – please do feel free to send it on to anyone else within SWP/Gwent who'd be interested in joining.

Best wishes,

■

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition
Date: 28 October 2024 09:09:00
Attachments: [OIFR Fact Sheet.pdf](#)
[OIFR Launch event invitation letter - ICO.docx](#)
[image001.png](#)

Good Morning All,

I hope you are keeping well and were able to make the most of the extra hour in bed when the clocks went back over the weekend. Hopefully you have all received the updated version of the DPIA last week and we are looking forward to offering a briefing at your convenience.

Please can I also provide you with an invitation to our Operator Initiated Facial Recognition demonstration event?

I have addressed the invitation letter to [REDACTED] however I am aware that others in the mail thread would be interested to attend aswell. If you could provide me with names of those who will be attending, I can ensure they are on the invite list for the day

Kind regards

[REDACTED]

Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: [REDACTED]



From: [REDACTED]
Sent: 21 October 2024 14:12
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Use of Operator Initiated Facial Recognition

Prynhawn da [REDACTED]

Many thanks for the swift reply, it is greatly appreciated as are the workload challenges you and your colleagues are facing.

It is reassuring to hear that the launch is not going ahead prior to the DPIA being signed off and risks suitably mitigated, and as per my previous email we stand ready to provide advice and support around the DPIA as needed. We look forward to receiving the updated version.

Regarding the pre-briefing meeting and availability, I will discuss this with colleagues copied into this email, and one of us will be in touch shortly to discuss possible arrangements.

Diolch yn fawr

[REDACTED]

[REDACTED]

[REDACTED]

Information Commissioner's Office / Swyddfa'r Comisiynydd Gwybodaeth
Floor 2, Churchill House, Churchill Way, Cardiff, CF10 2HH
Llawr 2, Tŷ Churchill, Ffordd Churchill, Caerdydd, CF10 2HH
T/F [REDACTED] ico.org.uk twitter.com/iconews

From: [REDACTED]

Sent: Saturday, October 19, 2024 10:51 AM

To: [REDACTED]

[REDACTED]

Cc: [REDACTED]

[REDACTED]

[REDACTED]

Subject: Re: Use of Operator Initiated Facial Recognition

External: This email originated outside the ICO.

Good morning [REDACTED]

The date of the launch has been moved to December 13th now due to other complications. As you are probably aware, OIFR is not the only project we are managing and our time is split between numerous areas of work.

The updated DPIA has been delayed due to our information security team reviewing the presentation of the information that was requested to be added in. As you can imagine, we need to clearly present the assurance factors and security we have without exposing our system infrastructure to potential attackers. This is also more challenging as it needs to be agreed across a two force collaboration with persons involved who again have numerous areas of responsibility, which makes the challenges of getting this resolved more protracted.

The updated document will be with your team imminently. We will also be offering a pre-briefing to the team before the launch, and this can be done before the DPIA is received if your team have availability in the meantime as this might assist with understanding some of the aspects that have been raised in the DPIA.

I am sorry that this has taken longer than planned however the issues that we have had are outside of the control of [REDACTED] and myself. I have been making a nuisance of myself for the last week to the team whose updates we are waiting on and will continue to do so next week until the document is complete and ready for submission

Thank you for your patience

[REDACTED]

Sent from [Outlook for Android](#)

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: ICO response to SWP OIFR trial
Date: 12 December 2024 10:05:00
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.png](#)
[image005.jpg](#)

Morning [REDACTED],

Sorry about the delay. We have been dealing with some operational challenges in the run up to this however these documents should be with you before the end of today

[REDACTED]

[REDACTED]
Arolygydd / Inspector

Gwasanaethau Digidol | Digital Services
Pencadlys Heddlu De Cymru | South Wales Police Headquarters

Mobile: [REDACTED]



From: [REDACTED]
Sent: 12 December 2024 10:03
To: [REDACTED]
Cc: [REDACTED]
[REDACTED]
[REDACTED]
Subject: RE: ICO response to SWP OIFR trial

Hi [REDACTED],

Further to [REDACTED] request below, we'd asked to be sighted on the revised legal mandate and other relevant documents mentioned in our letter of 3 December. We'd asked to receive these by 10 December, but have yet to receive them. Given that the official launch is tomorrow we'd be grateful if you could send us these today.

Kind regards,

[REDACTED]



[REDACTED] i
Information Commissioner's Office, Second floor, Churchill House,
Churchill Way, Cardiff, CF10 2HH
Swyddfa'r Comisiynydd Gwybodaeth, Ail Lawr, Tŷ Churchill, Ffordd
Churchill, Caerdydd, CF10 2HH
Tel/Ffôn: [REDACTED]